

A Bright Beginning Child Care Society

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Unacceptable Behaviors

Policy: To provide to the best of our abilities and resources a nurturing environment where children will be respected as individuals when they have shown unexceptionable behaviors that has brought harm to others.

Definition:

- Unacceptable Behavior – Biting, excessive tantrums, fighting with others that involve hitting and kicking
- 2 Types of offenders– Verbal and Non-Verbal
- Shadowing – Being with-in arm- length to the child, interacting and helping child with appropriate behavior

Guidelines:

- Review each case individually to determine what the underlying issue(s) may be.
- Take into consideration the age and level of self-control of the child.
- Build empathy so the child engaging in the unacceptable behavior feels remorse and wants to comfort the other child.
- Plan for prevention of these types of behaviors during transitions.
- Observe the child to identify possible causes or triggers of the unacceptable behavior(s). Examples may include is the child hungry, tired, teething, or frustration with not being able to communicate their needs/desires.
- Communicate with the parents immediately as soon as possible after the first incident. Ask parents questions about changes that may be occurring outside the Centre that could be influencing the child's behavior.
- Focus on prevention, as these incidents are 98% preventable.
- If a second incident occurs, provide families with information strategies and this policy.
- Be vigilant, prepared (armed with preventive techniques) and aware that they are (identified child)and staff are in control of the outcome's, for other children

- involved, and both families involved. You need to take the opportunity to have inappropriate behavior that controls, away from the child.
- Look at the situation from both sites and build empathy for all persons involved including staff, children and families of the room.

Procedures

- First Incident - Always talk to the child at their level. Be respectful of the children's feelings, listen. Validate them. Present consequence. Ensure play environment is safe for all other children in the room.
 - Verbal Child – Staff must stay with the child until he/she recovers self-control.
 - Non-verbal Child – Staff will move the child to a safe area where he/she cannot harm again. Staff is to engage in interaction at all times until the child has calmed down.
- Second Incident – A staff of the room will be required to shadow the child. The room staff will prepare a plan as to how the behavior will be stopped or prevented from occurring again. This information must be shared with all persons involved, including the child's parents.
 - Staff will use an *Issue / Inappropriate Behavior / Concern Form* to present & record:
 - Issue and Strategies/consequences
 - Timelines of incident reports
 - Number of children involved
 - What was happening in the play environment at the time of the behavior
 - Where and what staff were doing
 - Is there a known pattern (child is hungry/tired etc.)
 - Any known external factors to the Centre that could be impacting behavior
- Program for weekly plans that give opportunities for the child to show appropriate behaviors so that the child can be praised.
- Discuss with parent and co-workers the consequences of the child's actions, where will the child be put and with whom for a time away from the play, to reflect, so that you may provide a safe environment for the rest of the class. During this time the child will not be left alone. Include in your discussion with parent(s) the possibility of dismissal from the program. (Program Director should be involved in these discussions).

- If behavior discontinues for a period of 4 weeks, shadowing may be discontinued after room staff have evaluated the situation. Continued observation and support of the child to prevent reoccurrence will be required.
- Dismissal of children will be evaluated on an individual basis and will be presented to the Centre's Board for evaluation and decision.

Severe incidents may result in immediate dismissal of a child from the program.

Outcomes

- **Your interactions, planning, diligence and preparedness have given the child self-worth self-awareness and self-control. *This is the desired outcome.***
- Dismissal of the child with the unacceptable behavior
- Dismissal of staff for the negligence of implementing the procedures of this policy.